# Patient Resources Page

## Mission, Vision, and Value Statement

To provide compassionate, superior quality healthcare to the communities we serve in a

spiritual and caring environment.

To be the trusted healthcare facility for a better tomorrow.

Liberty Dayton Medical Clinic will live out its mission and achieve its vision guided by:

**P**rofessionalism, **R**espect, **I**ntegrity, **D**edication, **E**xcellence, and **S**atisfaction. (**PRIDES**)

### We offer a wide range of primary and specialty care, including:

* Preventive care and wellness visits
* Management of chronic conditions (e.g. diabetes, hypertension)
* Pediatric and adult care
* Women’s health services
* Cardiology services
* Immunizations and physicals
* On-site lab testing

## New Patients

Welcome to the Liberty Dayton family! To make your first visit easier:

**What to Bring:** A valid ID, insurance card (if applicable), medications in their original bottles, and any recent medical records.

**First Visit Info:** Arrive 15 minutes early to complete any paperwork. Our friendly staff will guide you through the process.

## Appointments

We offer in-person and telehealth appointments.

* Call to schedule: (XXX) XXX-XXXX
* Online request: [Appointment Request Form – Link]

Same-day appointments may be available for urgent concerns.

Please notify us 24 hours in advance if you need to cancel or reschedule.

## Patient Education & Wellness

Your health is our top priority. We provide:

* Easy-to-understand information on managing chronic conditions
* Preventive care tips
* Health education materials at your visit or online
* Community health events and screenings

## Frequently Asked Questions (FAQs)

1. Do you accept walk-ins?

We recommend scheduling an appointment to ensure timely care, but we do our best to accommodate walk-ins for urgent needs. Call ahead if possible so we can prepare for your visit.

2. What insurance plans do you accept?

We accept most major insurance plans, including Medicare and Medicaid. If you're unsure whether your insurance is accepted, feel free to call our front desk for assistance.

3. How do I get my prescription refilled?

Please contact your pharmacy first. If they require authorization from our clinic, they’ll reach out to us directly.

4. How do I access my test results?

Test results are typically available through our secure patient portal. You can also call the clinic if you have questions about your results or need help accessing them.

5. What if I don’t have insurance?

We offer affordable self-pay rates and financial assistance programs for eligible patients. Talk to our billing team, we’re here to help.

6. How far in advance should I schedule an appointment?

We recommend scheduling routine visits at least two to four weeks in advance. Same-day and next-day appointments may be available for urgent needs.